Personhood vs behavior exercise

Most of us forget there's a difference between personhood (who we are) and our behavior (what we do). Then we communicate in a way that has the other person feeling judged or unseen.

Notice the difference with this example:
When you <i>are</i> mean, I feel scared and frustrated.
Now look at this example:
When you <i>act</i> mean, I feel scared and frustrated
Here's a simple formula to try out and practice.
When you(behavior), I feel(own my feeling), and it has me(action).
When you behave in that way, like raising your voice, I feel scared and it has me want to move backward and retreat.
This is very responsible communication and it goes a long way.